

Crew Calling

World-Class Communications Anywhere in the World™



Harris CapRock's crew calling solution is a flexible, cost-effective calling plan designed to keep remote-site crews connected to family and friends. Utilizing pre-paid calling PINs and a pre-configured toll-free number or phone optimized for use within Harris CapRock's network, calling home has never been more efficient or affordable.



BENEFITS

- > Improves crew morale and retention
- > Cost-effective rate plans
- > Dedicated for crew use
- > Easy-to-use and maintain

SOLUTION OVERVIEW

- > Geographically specific calling plans available
- > Support provided 24/7 by Harris CapRock's Customer Support Center (CSC)
- > Pre-activated PINs can be obtained quickly and easily
- > Utilizes existing telephone network
- > Dedicated line connects to Harris CapRock's pre-paid platform

AT-A-GLANCE FEATURES

- > Pre-activated PINs
- > Account balance notification via voice prompt
- > PINs valid for one year from date of first use

Simple three-step process for making calls

Step 1

Dial the designated toll-free number to gain entry into the calling system, or if using a Harris CapRock pre-configured phone, pick up the handset to be automatically placed into the calling system.

Step 2

Enter your PIN when prompted.

Step 3

Enter destination number beginning with "00."